



# Policy Statement

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Created by: Development Committee, Approved by: Managing Director

Note: This document is for External / Public use

# Policy Statement

The management and personnel of AfriCert (PTY) Ltd. are committed to the following;

To provide third party certification services of the following Management Systems;

- ISO 9001:2015 Quality Management
- ISO 45001:2018 Occupational Health and Safety Management
- ISO 14001:2015 Environmental Management
- ISO/IEC 27001:2022 Information Security, Cybersecurity and Privacy Protection Management
- ISO 22301:2019 Business Continuity Management
- Certify organisations adopting these standards in an impartial, objective, non-discriminatory, cost-effective and value-added manner,
- Conduct Certification Services in a manner that is supportive of the main Principles defined by the ISO/IEC 17021-1:2015 Standard, being;
  - Impartiality, competence, responsibility, openness, confidentiality, responsiveness to complaints and applied risk-based approach,
- Conduct Certification Services as defined by the procedures and managing the Audit Scheme components of which the Certificate is either; awarded, suspended or removed from the client,
- To operate a Management System that ensures that services are rendered in a manner that is compliant with the respective accreditation requirements and contractual obligations set forth to clients, including the maintenance and retention of defined documented information,
- To monitor the performance of the Management System, determine the changes necessary and implement continual improvement as defined,
- Ensuring ongoing communication mechanisms are applied as defined by the organisation to personnel, sub-contractors, clients and relevant interested parties respectively.



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Managing Director for AfriCert (Pty) Ltd.